

Return Policy

Revent offers returns for products within fourteen (15) days of receipt of the shipment to you if the product is eligible for return. Products that are eligible for return have the - "Eligible for return or Return within" tag under offer details. Products that are not eligible for return cannot be returned under any circumstances. A product will not be accepted as returned until it has been notified to the customer that it is accepted for return.

It may take up to one week based on your location for a product to reach us once you return it. Once the item reaches our fulfillment center, allow for up to two (2) business days for us to receive and process your returned product. After the return is processed, it may take up to seven (7) to fourteen (14) business days for the refund to get credited to your credit card or your Revent wallet if you paid in cash. Your refund is subject to the condition of the returned product.

Products eligible for returns will only be accepted under the following conditions:

Electronics and Mobiles

1. The product must be returned with the original packaging, sealed, and unopened.
2. If the product has been used, or the product's original box was opened, or the original seal was removed, we will decline the refund and return the product back to you unless there is a manufacturing defect.
3. If the product is not working due to a manufacturing defect, the original box, information booklet (if any), and all other accessories must be returned too.

General Conditions Applicable to all Returns

Revent shall reserve the right to return a product to the customer if the product returned does not meet any of its guidelines or conditions. The customer shall not be entitled to any refund if the product is not eligible for return. In the case a product is declined for a return request at any stage, we will make two (2) attempts to deliver the product back to the customer. In case both attempts of delivery are unsuccessful, we will hold the product for three (3) business days only in our delivery hub. The customer can raise a request for another attempt with our customer care team within three (3) business days post the last notified attempt. If we receive the request from the customer for another attempt within three (3) business days post the last notified attempt, we can arrange the last attempt for delivery within two (2) business days otherwise the item will be sent for liquidation and the customer won't be able to request for the delivery of the product again.